





Basic information	
<p>2011/0373(COD)</p> <p>COD - Ordinary legislative procedure (ex-codecision procedure) Directive</p>	Procedure completed
<p>Alternative dispute resolution for consumer disputes (Directive on consumer ADR)</p> <p>Amending Directive 2009/22/EC 2003/0099(COD) Amending Regulation (EC) No 2006/2004 2003/0162(COD)</p> <p>Subject</p> <p>3.45.05 Business policy, e-commerce, after-sales service, commercial distribution 4.60.06 Consumers' economic and legal interests</p> <p>Legislative priorities</p> <p>Single Market Act</p>	

Documentation gateway				
European Parliament				
Document type	Committee	Reference	Date	Summary
Amendments tabled in committee		PE489.396	09/05/2012	
Amendments tabled in committee		PE489.695	04/06/2012	
Committee opinion	JURI	PE486.223	21/06/2012	
Specific opinion	JURI	PE496.382	18/09/2012	
Committee report tabled for plenary, 1st reading/single reading		A7-0280/2012	16/10/2012	Summary
Text adopted by Parliament, 1st reading/single reading		T7-0066/2013	12/03/2013	Summary
Council of the EU				
Document type		Reference	Date	Summary
Draft final act		00079/2012/LEX	21/05/2013	
European Commission				
Document type		Reference	Date	Summary
Document attached to the procedure		COM(2011)0791 	29/11/2011	
Document attached to the procedure		SEC(2011)1409 	29/11/2011	
Document attached to the procedure		SEC(2011)1408 	29/11/2011	
Legislative proposal		COM(2011)0793 	29/11/2011	Summary
Commission response to text adopted in plenary		SP(2013)306	30/04/2013	
		COM(2019)0425		

Follow-up document		25/09/2019	Summary
Follow-up document	COM(2023)0648 	17/10/2023	

National parliaments

Document type	Parliament /Chamber	Reference	Date	Summary
Contribution	PT_PARLIAMENT	COM(2011)0791	31/01/2012	
Contribution	PT_PARLIAMENT	COM(2011)0793	14/02/2012	
Contribution	BG_PARLIAMENT	COM(2011)0793	24/02/2012	

Other institutions and bodies

Institution/body	Document type	Reference	Date	Summary
EDPS	Document attached to the procedure	N7-0066/2012 OJ C 136 11.05.2012, p. 0001	12/01/2012	Summary
ESC	Economic and Social Committee: opinion, report	CES0803/2012	29/03/2012	