

Basic information	
2011/0373(COD) COD - Ordinary legislative procedure (ex-codecision procedure) Directive	Procedure completed
Alternative dispute resolution for consumer disputes (Directive on consumer ADR)	
Amending Directive 2009/22/EC 2003/0099(COD) Amending Regulation (EC) No 2006/2004 2003/0162(COD)	
Subject 3.45.05 Business policy, e-commerce, after-sales service, commercial distribution 4.60.06 Consumers' economic and legal interests	
Legislative priorities Single Market Act	

Key players			
European Parliament	Committee responsible	Rapporteur	Appointed
	IMCO Internal Market and Consumer Protection	GRECH Louis (S&D)	30/11/2011
		Shadow rapporteur MAYER Hans-Peter (PPE) ROCHEFORT Robert (ALDE) RÜHLE Heide (Verts/ALE) FOX Ashley (ECR) SALVINI Matteo (EFD)	
	Committee for opinion	Rapporteur for opinion	Appointed
	JURI Legal Affairs (Associated committee)	BUOI Cristian-Silviu (ALDE)	01/02/2012
	Committee for opinion on the legal basis	Rapporteur for opinion	Appointed
	JURI Legal Affairs	LICHTENBERGER Eva (Verts/ALE)	17/07/2012
Council of the European Union	Council configuration	Meetings	Date
	Competitiveness (Internal Market, Industry, Research and Space)	3208	2012-12-10
	Competitiveness (Internal Market, Industry, Research and Space)	3169	2012-05-30

	Competitiveness (Internal Market, Industry, Research and Space)	3133	2011-12-05
	Agriculture and Fisheries	3234	2013-04-22
European Commission	Commission DG	Commissioner	
	Health and Food Safety	BORG Tonio	
European Economic and Social Committee			