

## Basic information

**2011/0374(COD)**

COD - Ordinary legislative procedure (ex-codecision procedure)  
Regulation

Online dispute resolution for consumer disputes (Regulation on  
consumer ODR)

Amending Directive 2009/22/EC [2003/0099\(COD\)](#)  
Amending Regulation (EC) No 2006/2004 [2003/0162\(COD\)](#)  
Repealed by [2023/0375\(COD\)](#)

### Subject

3.30.25 International information networks and society, internet  
3.45.05 Business policy, e-commerce, after-sales service, commercial  
distribution  
4.60.06 Consumers' economic and legal interests

Procedure completed

## Final act

[Regulation 2013/0524](#)  
[OJ L 165 18.06.2013, p. 0001](#)

[Summary](#)