

Basic information	
2023/0435(COD) COD - Ordinary legislative procedure (ex-codecision procedure) Directive	Awaiting committee decision
Package travel and linked travel arrangements: make the protection of travellers more effective and simplify and clarify certain aspects Amending Directive 2015/2302 2013/0246(COD)	
Subject 4.50 Tourism 4.60.06 Consumers' economic and legal interests	

Key players			
European Parliament	Committee responsible		Rapporteur
	IMCO Internal Market and Consumer Protection		AGIUS SALIBA Alex (S&D)
			Shadow rapporteur KOKALARI Arba (EPP) DOSTALOVA Klara (Pfe) NESCI Denis (ECR) NÍ MHURCHÚ Cynthia (Renew) LANGENSIEPEN Katrin (Greens/EFA) GEDIN Hanna (The Left)
			30/09/2024
	Former committee responsible		Former rapporteur
	IMCO Internal Market and Consumer Protection		AGIUS SALIBA Alex (S&D)
			08/01/2024
	Committee for opinion		Rapporteur for opinion
	TRAN Transport and Tourism		OETJEN Jan-Christoph (Renew)
	JURI Legal Affairs		The committee decided not to give an opinion.
	Former committee for opinion		Former rapporteur for opinion
	TRAN Transport and Tourism		OETJEN Jan-Christoph (Renew)
			16/01/2024

	JURI Legal Affairs		The committee decided not to give an opinion.	
Council of the European Union				
European Commission	Commission DG		Commissioner	
	Justice and Consumers		REYNDERS Didier	
European Economic and Social Committee				

Key events			
Date	Event	Reference	Summary
29/11/2023	Legislative proposal published	COM(2023)0905 	Summary
18/01/2024	Committee referral announced in Parliament, 1st reading		
13/11/2024	Committee referral announced in Parliament, 1st reading		

Technical information	
Procedure reference	2023/0435(COD)
Procedure type	COD - Ordinary legislative procedure (ex-codecision procedure)
Procedure subtype	Legislation
Legislative instrument	Directive
	Amending Directive 2015/2302 2013/0246(COD)
Legal basis	Treaty on the Functioning of the EU TFEU 114
Mandatory consultation of other institutions	European Economic and Social Committee
Stage reached in procedure	Awaiting committee decision
Committee dossier	IMCO/10/00297

Documentation gateway				
European Parliament				
Document type	Committee	Reference	Date	Summary
Committee draft report		PE768.075	25/02/2025	
Amendments tabled in committee		PE770.179	06/03/2025	
European Commission				
Document type	Reference		Date	Summary
	COM(2023)0905			

Legislative proposal		29/11/2023	Summary
Document attached to the procedure	SWD(2023)0908 	30/11/2023	
Document attached to the procedure	SWD(2023)0907 	30/11/2023	
Document attached to the procedure	SWD(2023)0906 	30/11/2023	
Document attached to the procedure	SWD(2023)0905 	30/11/2023	
Document attached to the procedure	SEC(2023)0540	30/11/2023	

National parliaments

Document type	Parliament /Chamber	Reference	Date	Summary
Contribution	CZ_SENATE	COM(2023)0905	18/03/2024	
Contribution	ES_PARLIAMENT	COM(2023)0905	18/03/2024	

Other institutions and bodies

Institution/body	Document type	Reference	Date	Summary
ESC	Economic and Social Committee: opinion, report	CES5478/2023	24/04/2024	

Additional information

Source	Document	Date
EP Research Service	Briefing	13/02/2025

Meetings with interest representatives published in line with the Rules of Procedure

Rapporteurs, Shadow Rapporteurs and Committee Chairs

Name	Role	Committee	Date	Interest representatives
KOKALARI Arba	Shadow rapporteur	IMCO	11/03/2025	France Assureurs
KOKALARI Arba	Shadow rapporteur	IMCO	06/03/2025	Svenska Resebranschföreningen
KOKALARI Arba	Shadow rapporteur	IMCO	04/03/2025	ECTAA, Group of National Travel Agents' and Tour Operators' Associations within the EU
BRNJAC Nikolina	Shadow rapporteur for opinion	TRAN	26/02/2025	CarTrawler
KOKALARI Arba	Shadow rapporteur	IMCO	18/02/2025	Bureau Européen des Unions de Consommateurs
BRNJAC Nikolina	Shadow rapporteur for opinion	TRAN	17/02/2025	ECTAA, Group of National Travel Agents' and Tour Operators' Associations within the EU
KOKALARI Arba	Shadow rapporteur	IMCO	11/02/2025	HOTREC, Hotels, Restaurants & Cafés in Europe Visita

NÍ MHURCHÚ Cynthia	Shadow rapporteur	IMCO	06/02/2025	Car Trawler
AGIUS SALIBA Alex	Rapporteur	IMCO	06/02/2025	EESC EU travel tech ECTAA – The European Travel Agents' and tour Operators' Associations TUI GROUP CER, the Association of European Railways FIA Region I CEOE - Spanish Confederation of Employers' Organisations IAAPA, the global association for the attractions industry
AGIUS SALIBA Alex	Rapporteur	IMCO	06/02/2025	HOTREC Booking.com Eurotran AEXP CarTrawler Leiterin des VDV-Europabüros IRU WKO - Austrian economic chamber Air France-KLM Group
NÍ MHURCHÚ Cynthia	Shadow rapporteur	IMCO	05/02/2025	German Federal Ministry for Economic Affairs and Climate Action
AGIUS SALIBA Alex	Rapporteur	IMCO	05/02/2025	EESC
NÍ MHURCHÚ Cynthia	Shadow rapporteur	IMCO	30/01/2025	Booking.com B.V. Cruise Lines International Association ECTAA, Group of National Travel Agents' and Tour Operators' Associations within the EU Expedia Group HOTREC, Hotels, Restaurants & Cafés in Europe International Association of Amusement Parks and Attractions - Europe, Middle East and Africa International Road Transport Union Permanent Delegation to the EU TUI Ryanair BEUC Airbnb
AGIUS SALIBA Alex	Rapporteur	IMCO	30/01/2025	Expedia Group BEUC MBB OEBB FRANCE ASSUREURS Eurochambres DDG-Advocacy Ryanair
AGIUS SALIBA Alex	Rapporteur	IMCO	29/01/2025	Poland's Vice-Minister of Sport & Tourism responsible for tourism sector in Poland
NÍ MHURCHÚ Cynthia	Shadow rapporteur	IMCO	13/01/2025	Booking.com B.V.
KOKALARI Arba	Shadow rapporteur	IMCO	12/12/2024	Svenska resebranschföreningen
AGIUS SALIBA Alex	Rapporteur	IMCO	10/12/2024	Malta Business Bureau (MBB)
KOKALARI Arba	Shadow rapporteur	IMCO	04/12/2024	eu travel tech
GONÇALVES Sérgio	Shadow rapporteur for opinion	TRAN	03/12/2024	EUROTRAN Conseil
GEDIN Hanna	Shadow rapporteur	IMCO	21/11/2024	International Road Transport Union Permanent Delegation to the EU
BRNJAC Nikolina	Shadow rapporteur for opinion	TRAN	23/10/2024	Expedia Group
KOKALARI Arba	Shadow rapporteur	IMCO	03/10/2024	HOTREC, Hotels, Restaurants & Cafés in Europe Visita
AGIUS SALIBA Alex	Rapporteur	IMCO	24/09/2024	meeting with Latvian PermRep
AGIUS SALIBA Alex	Rapporteur	IMCO	17/09/2024	EU travel Tech

AGIUS SALIBA Alex	Rapporteur	IMCO	11/09/2024	CarTrawler
CHARANZOVÁ Dita	Shadow rapporteur	IMCO	16/02/2024	ECTAA, Group of National Travel Agents' and Tour Operators' Associations within the EU
CHARANZOVÁ Dita	Shadow rapporteur	IMCO	14/02/2024	BEUC
AGIUS SALIBA Alex	Rapporteur	IMCO	13/02/2024	Holtrec

Other Members

Name	Date	Interest representatives
ANGEL Marc	19/03/2025	Booking.com B.V.
BORZAN Biljana	12/03/2025	BEUC
KIRCHER Sophia	19/02/2025	Wirtschaftskammer Österreich
AGIUS Peter	17/02/2025	BEUC
KONENÁ Kateina	06/02/2025	European Passengers' Federation
BERENDSEN Tom	30/01/2025	Algemene Nederlandse Vereniging van Reisondernemingen
KIRCHER Sophia	27/01/2025	Expedia Group
MARZÀ IBÁÑEZ Vicent	22/01/2025	Eurtran
DANIELSSON Johan	10/12/2024	TUI AG
MARTÍN FRÍAS Jorge	27/11/2024	CEAV
KIRCHER Sophia	22/10/2024	European Travel Agents' and Tour Operators' Association
KIRCHER Sophia	09/10/2024	Airbnb Ireland UC
KIRCHER Sophia	18/09/2024	TUI AG

Package travel and linked travel arrangements: make the protection of travellers more effective and simplify and clarify certain aspects

2023/0435(COD) - 29/11/2023 - Legislative proposal

PURPOSE: to amend Directive (EU) 2015/2302 to make the protection of travellers more effective and to simplify and clarify certain aspects of the Directive.

PROPOSED ACT: Directive of the European Parliament and of the Council.

ROLE OF THE EUROPEAN PARLIAMENT: the European Parliament decides in accordance with the ordinary legislative procedure and on an equal footing with the Council.

BACKGROUND: Directive (EU) 2015/2302 of the European Parliament and of the Council on package travel and linked travel arrangements modernised the legal framework for package travel in light of developments in the market and technology. That Directive aimed to cover new ways of booking travel services that had emerged, including customised combinations of travel services, which were not covered by Council Directive 90/314 /EEC on package travel, package holidays and package tours or which were in a legal grey area, and strengthened the rights of travellers in different respects.

While, overall, Directive (EU) 2015/2302 has worked well, several challenges have emerged since the start of its application on 1 July 2018. The COVID-19 pandemic and related government measures had a significant impact on both the travel industry and travellers and exposed certain weaknesses in prevailing business models and showed that specific provisions of the Directive could be clarified.

CONTENT: this draft Directive aims to amend Directive (EU) 2015/2302 to make the protection of travellers more effective and to simplify and clarify certain aspects of the Directive. It seeks to contribute to the proper functioning of the internal market in relation to package travel and to the achievement of a high and as uniform as possible level of consumer protection in this sector.

The specific provisions of the proposal concern the following:

Definitions

The definition of a package is adapted to reflect that, when services are purchased from separate traders through linked online booking processes, they are considered as a package when the **traveller's personal details are transferred from one trader to another trader**. Bookings of different types of travel services for the same trip or holiday at one point of sale within a short period of time are considered as packages in the same way as

bookings of different types of travel services for the same trip or holiday at one point of sale where the services are selected before the traveller concludes the first contract.

The revised Directive also clarifies that a combination of one or more types of services related to transport, accommodation or car rental with one or more other tourist services that do not account for more than 25% of the value of the combination and are not advertised as and do not represent an essential feature of the combination, do not constitute a package.

In addition, the definition of linked travel arrangement is also simplified and clarified.

Termination of the contract before the start of a package

The proposal clarifies that this right applies in the event of **unavoidable and extraordinary circumstances** at the travel destination or its immediate vicinity or affecting the journey to the destination but also at the places of residence or departure, in all cases significantly affecting the performance of the package travel. Contracts may be terminated where it can be reasonably expected that the performance of the package travel contract will be significantly affected by unavoidable and extraordinary circumstances.

The proposal also clarifies that **official travel warnings** issued by authorities or serious restrictions covering the travel destination or after returning from there are important elements in assessing whether unavoidable and extraordinary circumstances have arisen and significantly affect the performance of a package.

Refunds

When it comes to refunds, there is a chain of service providers, package organisers and travellers. Travellers will continue to be entitled to a **refund within 14 days**. This will be facilitated because package organisers, most of whom are small and medium-sized enterprises (SMEs), will have the right to a refund from service providers within 7 days. The fact that they get their refund within one week, enables them in turn to refund their clients within two weeks in total.

Vouchers

A new article on vouchers is also proposed specifying that when a contract is terminated, organisers may issue travellers with vouchers instead of a cash refund, but before accepting them, the traveller must be informed that they are not obliged to accept the voucher. Such vouchers should be valid for 12 months and their duration may be extended once with the approval of both parties. Their value must be at least equal to the amount of the refund. They must be transferable and covered by insolvency protection.

Payments

The proposal includes a new article on payments which provides that, in principle, downpayments may not exceed 25% of the package price and that the remaining payments may not be due earlier than 28 days before the start of the package. However, higher downpayments may be requested where this is necessary to ensure the organisation and performance of the package. This does not apply to packages booked less than 28 days before the start of the package and for package travel gift boxes.

Clearer Information

Holidaymakers will receive clear information on whether a combination of travel services constitutes a package, who is liable if there are problems, and on their rights as package travellers.