

Basic information	
2023/0436(COD) COD - Ordinary legislative procedure (ex-codecision procedure) Regulation	Awaiting committee decision
Passenger rights in the context of multimodal journeys Subject 3.20.07 Combined transport, multimodal transport 4.60.06 Consumers' economic and legal interests	






Key players				
European Parliament	Committee responsible		Rapporteur	Appointed
	TRAN Transport and Tourism		GIESEKE Jens (EPP)	11/09/2024
			Shadow rapporteur SCHIEDER Andreas (S&D) KOVÁIK Ondej (P/E) ZOTOWSKI Kosma (ECR) OETJEN Jan-Christoph (Renew) TEGETHOFF Kai (Greens /EFA) SAEIDI Arash (The Left) STOYANOV Stanislav (ESN)	
	Former committee responsible		Former rapporteur	Appointed
	TRAN Transport and Tourism		GIESEKE Jens (EPP)	15/12/2023
	Committee for opinion		Rapporteur for opinion	Appointed
	IMCO Internal Market and Consumer Protection		NÍ MHURCHÚ Cynthia (Renew)	02/10/2024
	Former committee for opinion		Former rapporteur for opinion	Appointed
	EMPL Employment and Social Affairs		The committee decided not to give an opinion.	
	ITRE Industry, Research and Energy		The committee decided not to give an opinion.	

	<table border="1"> <tr> <td>IMCO</td> <td>Internal Market and Consumer Protection</td> <td></td> <td></td> </tr> <tr> <td>JURI</td> <td>Legal Affairs</td> <td>The committee decided not to give an opinion.</td> <td></td> </tr> <tr> <td>LIBE</td> <td>Civil Liberties, Justice and Home Affairs</td> <td>The committee decided not to give an opinion.</td> <td></td> </tr> </table>	IMCO	Internal Market and Consumer Protection			JURI	Legal Affairs	The committee decided not to give an opinion.		LIBE	Civil Liberties, Justice and Home Affairs	The committee decided not to give an opinion.			
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Council of the European Union															
European Commission	<table border="1"> <tr> <td>Commission DG</td> <td>Commissioner</td> </tr> <tr> <td>Mobility and Transport</td> <td>VLEAN Adina</td> </tr> </table>	Commission DG	Commissioner	Mobility and Transport	VLEAN Adina										
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Mobility and Transport	VLEAN Adina														
European Economic and Social Committee															
European Committee of the Regions															

Key events			
Date	Event	Reference	Summary
29/11/2023	Legislative proposal published	COM(2023)0752 	Summary
08/02/2024	Committee referral announced in Parliament, 1st reading		
13/11/2024	Committee referral announced in Parliament, 1st reading		

Technical information	
Procedure reference	2023/0436(COD)
Procedure type	COD - Ordinary legislative procedure (ex-codecision procedure)
Procedure subtype	Legislation
Legislative instrument	Regulation
Legal basis	Treaty on the Functioning of the EU TFEU 100-p2 Treaty on the Functioning of the EU TFEU 091-p1
Mandatory consultation of other institutions	European Economic and Social Committee European Committee of the Regions
Stage reached in procedure	Awaiting committee decision
Committee dossier	TRAN/10/00291

Documentation gateway				
European Parliament				
Document type	Committee	Reference	Date	Summary
Amendments tabled in committee		PE768.073	07/02/2025	

Committee draft report		PE767.949	19/02/2025	
European Commission				
Document type	Reference	Date	Summary	
Legislative proposal	COM(2023)0752 	29/11/2023	Summary	
Document attached to the procedure	SWD(2023)0387 	30/11/2023		
Document attached to the procedure	SWD(2023)0386 	30/11/2023		
Document attached to the procedure	SEC(2023)0392 	30/11/2023		
Document attached to the procedure	SWD(2023)0389 	30/11/2023		
National parliaments				
Document type	Parliament /Chamber	Reference	Date	Summary
Contribution	CZ_SENATE	COM(2023)0752	18/03/2024	
Contribution	ES_PARLIAMENT	COM(2023)0752	18/03/2024	
Contribution	IT_SENATE	COM(2023)0752	03/07/2024	
Contribution	IT_CHAMBER	COM(2023)0752	20/02/2025	
Other institutions and bodies				
Institution/body	Document type	Reference	Date	Summary
ESC	Economic and Social Committee: opinion, report	CES5130/2023	20/03/2024	

Additional information		
Source	Document	Date
EP Research Service	Briefing	24/09/2024

Meetings with interest representatives published in line with the Rules of Procedure

Rapporteurs, Shadow Rapporteurs and Committee Chairs

Name	Role	Committee	Date	Interest representatives
OETJEN Jan-Christoph	Shadow rapporteur	TRAN	06/03/2025	Trainline SAS
TEGETHOFF Kai	Shadow rapporteur	TRAN	18/02/2025	ÖBB
ZOTOWSKI Kosma	Shadow rapporteur	TRAN	04/02/2025	Polskie Linie Lotnicze "LOT" S.A.

ZOTOWSKI Kosma	Shadow rapporteur	TRAN	04/02/2025	TUIfly
NÍ MHURCHÚ Cynthia	Rapporteur for opinion	IMCO	04/02/2025	European Association of Service providers for Persons with Disabilities
ZOTOWSKI Kosma	Shadow rapporteur	TRAN	30/01/2025	Société nationale SNCF
ZOTOWSKI Kosma	Shadow rapporteur	TRAN	29/01/2025	ECTAA, Group of National Travel Agents' and Tour Operators' Associations within the EU
NÍ MHURCHÚ Cynthia	Rapporteur for opinion	IMCO	13/01/2025	ECTAA, Group of National Travel Agents' and Tour Operators' Associations within the EU
JOUVET Pierre	Shadow rapporteur for opinion	IMCO	09/12/2024	ALLRAIL Alliance of Rail New Entrants 828617341174-24
ZOTOWSKI Kosma	Shadow rapporteur	TRAN	14/11/2024	Polskie Linie Lotnicze "LOT" S.A.
ZOTOWSKI Kosma	Shadow rapporteur	TRAN	05/11/2024	Association of public services and enterprises Austria (VÖWG)
GIESEKE Jens	Rapporteur	TRAN	04/04/2024	Airports Council International - European Region

Other Members

Name	Date	Interest representatives
AGIUS Peter	13/02/2025	Airlines International Representation in Europe
KIRCHER Sophia	14/01/2025	Flix SE
KIRCHER Sophia	11/11/2024	ÖBB-Holding AG
KIRCHER Sophia	28/10/2024	ÖBB-Holding AG
ARIAS ECHEVERRÍA Pablo	31/01/2024	Ryanair Holdings
DALUNDE Jakob G.	08/11/2023	Global Business Travel Association

Passenger rights in the context of multimodal journeys

2023/0436(COD) - 29/11/2023 - Legislative proposal

PURPOSE: to develop the Union's market for multimodal passenger transport and establish passengers' rights in the context of multimodal journeys.

PROPOSED ACT: Regulation of the European Parliament and of the Council.

ROLE OF THE EUROPEAN PARLIAMENT: the European Parliament decides in accordance with the ordinary legislative procedure and on an equal footing with the Council.

BACKGROUND: a key element of making transport more sustainable is achieving effective multimodality, where passengers who wish to travel long distances can do so by combining several modes of collective transport, thereby using the most sustainable and efficient mode for each leg of the journey. Protecting passengers along the way, in particular during travel disruptions, is key to enhance the attractiveness of such multimodal travels. Moreover, a failure to provide this protection could itself affect market growth for multimodal travel, with some passengers choosing to travel by car instead of collective transport (judging car travel to be both more convenient and more reliable).

The Union law on passenger rights already raises the standards of protection for passengers when they travel by air, rail, sea and inland waterways, and bus and coach. In particular, these Regulations contain provisions on information and assistance to passengers which apply to each of these transport modes considered separately. This proposal aims to complement these existing rules by ensuring that passengers enjoy a similar level of protection where they **switch between these transport modes** during a journey.

CONTENT: the Commission's proposal on passenger rights in the context of multimodal journeys sets out new rules to protect passengers using different types of transport, like buses, trains, and planes, all in one trip.

The proposal:

- contains provisions on transport contracts and information to passengers by carriers, intermediaries and multimodal hub managers. It describes the information to be given to passengers before and during their journey (in real-time), and the modalities for exchange and cooperation on the matter between different types of undertakings involved;

- contains provisions on the assistance of passengers (reimbursement, re-routing, care) having a single multimodal contract in the event of a **missed connection** of a subsequent transport service. In addition, it spells out the reimbursement process where such contract was acquired with an intermediary. It also clarifies the liability of carriers and intermediaries offering combined multimodal tickets. Lastly, it introduces a common form for reimbursement and compensation requests;

- outlines rules for the protection and assistance of **persons with disabilities** and **reduced mobility** (PRM) in the context of multimodal travel. Next to detailing the right to transport and the assistance of PRM having a single multimodal contract, it introduces the establishment of Single Points of Contact at multimodal passenger hubs. These hubs correspond to the multimodal passenger hubs that have to be developed in every urban node of the TEN-T network by 2030 under the proposal for a Regulation on Union guidelines for the development of the trans-European transport network;
- contains rules on service quality and on the handling of **complaints** by carriers, intermediaries and multimodal hub managers;
- contains provisions on **information to passengers on their rights** as well as the enforcement of the Regulation. Regarding the latter, it includes rules on the designation of a national enforcement body, the risk-based approach to the monitoring of compliance with passenger rights, the sharing of information by the relevant undertakings with national enforcement bodies and cooperation between Member States and the Commission.