

Basic information

COD - Ordinary legislative procedure (ex-codecision procedure) [2011/0373\(COD\)](#)
Directive

Procedure completed

Alternative dispute resolution for consumer disputes (Directive on consumer ADR)

Amending Directive 2009/22/EC [2003/0099\(COD\)](#)

Amending Regulation (EC) No 2006/2004 [2003/0162\(COD\)](#)

Subject

3.45.05 Business policy, e-commerce, after-sales service, commercial distribution

4.60.06 Consumers' economic and legal interests