

## Basic information

COD - Ordinary legislative procedure (ex-codecision procedure)  
Regulation

[2011/0374\(COD\)](#)

Procedure completed

Online dispute resolution for consumer disputes (Regulation on consumer ODR)

Amending Directive 2009/22/EC [2003/0099\(COD\)](#)

Amending Regulation (EC) No 2006/2004 [2003/0162\(COD\)](#)

Subject

3.30.25 International information networks and society, internet

3.45.05 Business policy, e-commerce, after-sales service, commercial distribution

4.60.06 Consumers' economic and legal interests

## Additional information

National parliaments

[IPEX](#)

European Commission

[EUR-Lex](#)