

Basic information	
<p>COD - Ordinary legislative procedure (ex-codecision procedure) Directive <a href="#">2011/0373(COD)</a></p>	<p>Procedure completed</p>
<p>Alternative dispute resolution for consumer disputes (Directive on consumer ADR)</p> <p>Amending Directive 2009/22/EC <a href="#">2003/0099(COD)</a></p> <p>Amending Regulation (EC) No 2006/2004 <a href="#">2003/0162(COD)</a></p> <p>Subject</p> <p>3.45.05 Business policy, e-commerce, after-sales service, commercial distribution</p> <p>4.60.06 Consumers' economic and legal interests</p>	

Additional information	
National parliaments	<a href="#">IPEX</a>
European Commission	<a href="#">EUR-Lex</a>