

Procedure file

| Basic information | |
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| COD - Ordinary legislative procedure (ex-codecision procedure) Directive 2011/0373(COD) | Procedure completed |
| Alternative dispute resolution for consumer disputes (Directive on consumer ADR) Amending Directive 2009/22/EC 2003/0099(COD) Amending Regulation (EC) No 2006/2004 2003/0162(COD) | |
| Subject 3.45.05 Business policy, e-commerce, after-sales service, commercial distribution 4.60.06 Consumers' economic and legal interests | |

| Technical information | |
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| Procedure reference | 2011/0373(COD) |
| Procedure type | COD - Ordinary legislative procedure (ex-codecision procedure) |
| Procedure subtype | Legislation |
| Legislative instrument | Directive |
| | Amending Directive 2009/22/EC 2003/0099(COD) Amending Regulation (EC) No 2006/2004 2003/0162(COD) |
| Legal basis | Treaty on the Functioning of the EU TFEU 114-p1 |
| Other legal basis | Rules of Procedure EP 165 |
| Mandatory consultation of other institutions | European Economic and Social Committee |
| Stage reached in procedure | Procedure completed |
| Committee dossier | IMCO/7/08130 |